



GST No.: 32AACAT5798F1Z9

The Nallepilly Service Co-operative Bank Ltd., No. R. 43

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Date :

TO WHOSOEVER IT MAY CONCERN

We The Nallepilly Service Co-Operative Bank Ltd No.R 43,Palakkad,Kerala India with Head office and two branches are writing to express our heartfelt appreciation and gratitude for the exceptional service support you have provided to us over the last 30 years. Your dedication, expertise, and commitment to our success have been instrumental in our journey towards digitalization and business growth.

Your cloud-based core banking system and delivery channels have revolutionized our operations, enabling us to serve our customers more efficiently and effectively. Your user-friendly and secure solutions have streamlined our processes, reduced operational costs, and increased our customer base.

Your team's professionalism, commitment, and domain knowledge have been impressive, and we appreciate the timely and effective support you have provided whenever we needed it. Your expertise in digital, MIS, and regulatory channels has significantly enhanced our ability to serve our customers and expand our business.

We are proud to say that we have achieved 100% financial inclusion within our operational area through the successful implementation of your digital products. Additionally, our non-banking activities, such as fertilizers and farmer support initiatives, have been made possible through your support.

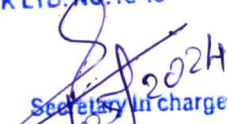
Your system's industry-standard security, comprehensive core banking modules, and reporting tools like Day end reports and MIS reports have empowered our executive and management teams to make informed decisions and take timely actions. We have seen a significant boost in our profitability.

We appreciate the quality of your products and solutions and the value you have added to our bank. We look forward to continuing our partnership and exploring new opportunities to further enhance our services and operations.

Thank you once again for your exceptional service and support.

Sincerely
Secretary / CEO.

For THE NALLEPILLY SERVICE CO-OP.
BANK LTD. NO. R. 43


Secretary in charge
30/05/2024



SAFE DEPOSIT LOCKER AVAILABLE